

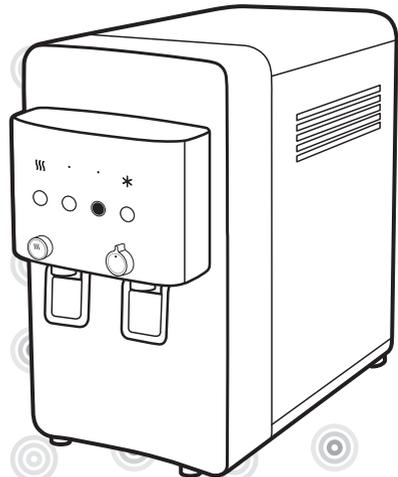


COWAY LOVES THE PLANET
This paper can be recycled.

COWAY

Water Purifier CHP-264L (MY)

- This product can not be used if the voltage is different from that mentioned in the rating plate.
- For your safety and proper use of the product, please read this user manual before use.



FEATURES

1

Optimal size and elegant design

This slim, elegant design fits into even narrow kitchen spaces, making it convenient to use.



2

Energy-saving function using the light sensor

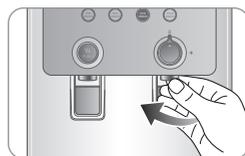
When Eco mode is set, the motor and heater automatically run less often, reducing the amount of power consumed.



3

Detachable water deco faucets

The water deco faucets can be separated for easy cleaning (turn them clockwise to detach).



4

Convenient hot and cold/ambient water continuous release functions

Push the Cup-Touch Lever for hot or cold/ambient water, upward to continuously dispense hot, cold or ambient water while the lever is locked in place.



5

Dust-free filtering system

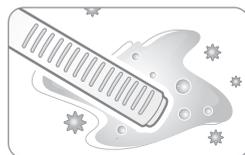
The water purifier is equipped with a Plus Inno-Sense filter which improves the taste of water by removing pollutants, such as odor-causing substances, soluble contaminant, chlorine and volatile organic compounds (VOC's).



6

Antibacterial system inside the water tank

An antibacterial filter is installed inside the product to prevent the proliferation of microorganisms.



DEAR CUSTOMERS

Thank you for using **Coway Water Purifier**.

Please read this user manual to use and maintain the product correctly.

If you encounter a problem while using the product, you may solve the problem referring to the user manual.

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- Please keep the user manual where it can be easily reached or found -

SAFETY INFORMATION

Be careful to keep this safety information.

Please read this information to prevent property loss and ensure your safety.



for 220 V - 240 V~, 50 Hz use only

▲ Danger : If you do not follow the instruction serious injury or even death could occur.

- Do not use a damaged power cord or plug, and loose outlet.
- Do not pull the power cord.
- Do not pull on the power cord to move the product.
- Do not touch the power plug with a wet hand.
- Do not forcefully bend the power cord or put it under a heavy object to prevent it from being damaged or deformed.
- Do not plug and unplug the power plug repeatedly.
- When the power area comes into contact with water, unplug the power plug and completely dry it prior to use.
- Do not connect multiple products to one power outlet. Use a separate socket for the product.
- Lock the tap water supply valve and disconnect power when not using the product for an extended period of time.
- Do not attempt to repair or modify the power cord at your discretion.
- If the power cord is damaged, do not attempt to replace the cord. Instead, contact the service center to replace it.
- Do not install near a heating device.
- When the water is coming inside of the product or there is a puddle on the product, call Service Center after closing the supplying valve and unplugging.

-
- If the appliance produces a strange noise or odd smell, immediately unplug from the electrical outlet and call our Service Center.
 - Do not put the candle, or fire related objects on to the products.
 - Do not place any containers with water, medicine, food, small metallic objects, or any flammable material on the top of the product.
 - Clean after unplugging.

SAFETY INFORMATION

▲ Warning : If you don't follow the instructions serious injury or property damage could occur.

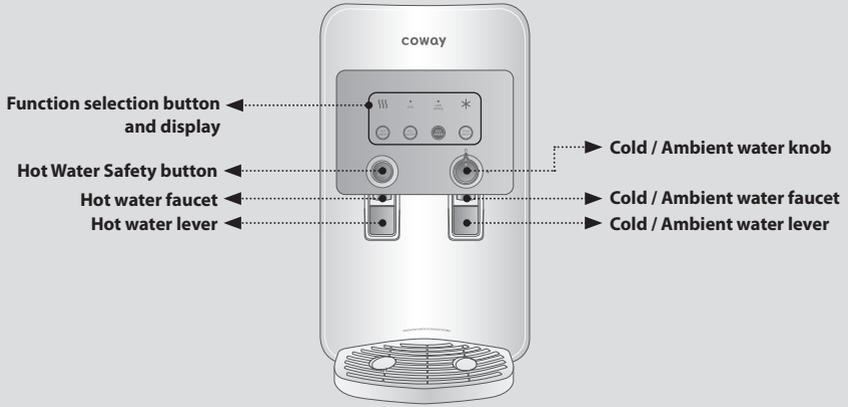
- If the electric outlet is wet, carefully unplug the unit and let the electric outlet completely dry before subsequent use.
- Unplug the product before repair, inspection, or parts replacement.
- The water cooler is intended to be plugged into a receptacle of the ground fault circuit interrupting type.
- Do not install the product on a sloped floor.
- Do not press the product by constraint or impact.
- Do not clean by spraying the water directly or don't wipe the product using the benzene and thinner.
- Do not repair, disassemble, or modify.
- This appliance is not intended to use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above.
- Please use the new tubing sets that come with the water purifier. Do not reuse old tubing sets.

⚠ Caution : If you don't follow the instruction minor physical injury or property damage may occur as a result.

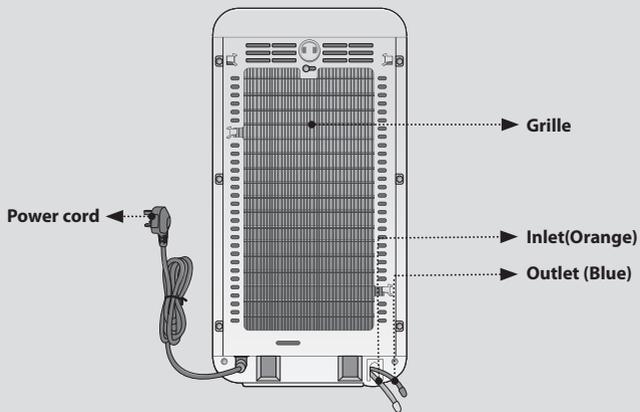
- The water purifier's installation shall comply with applicable state and local regulations.
- Use after closing the water tank cover completely inside of the product.
- To drink purified water, change the filter according to the filter replacement cycle.
- Drain the stored water as well as newly filtered water one more time completely prior to use when not using the product for an extended period of time.
- Hot water is very hot, so avoid direct contact with your body.
- Do not use the purified water for replacing water in fish tanks and aquariums.
- After moving the product or replacing the Plus Inno-sense filter, the black powder can be remained in the inner bottom of the water tank.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
- Cleaning and user maintenance shall not be made by children without supervision.

PARTS NAME

Front



Rear



WATER PURIFICATION PROCESS

The essence of the water purification system lies in the filters.

Using an uncertified filter or even using a certified yet expired filter may reduce filter performance.

The 5-step water purification system (CHP-264L)

STEP 1, 2 : PLUS NEO-SENSE FILTER

This Plus Neo-Sense filter has the functions to remove particulates, dissolved organic and inorganic impurities. It also has the function to remove chlorine, volatile organic compounds(VOC's).

STEP 3 : RO MEMBRANE FILTER

RO membrane filter has the function to remove water contaminants such as heavy metals, waterborne microorganisms and harmful organic chemicals etc.

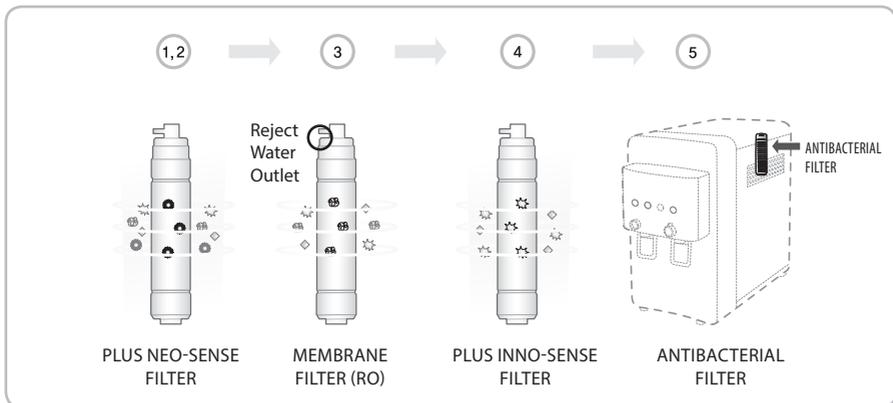
Water flowed out from the product through the drain tubing is concentrated with harmful materials that is eliminated and considered as disposed water.

STEP 4 : PLUS INNO-SENSE FILTER

This Plus Inno-sense filter has the function to remove odor inducing materials and to improve taste of water.

STEP 5 : ANTIBACTERIAL FILTER*

This Antibacterial Filter has the function to control microorganism propagation in water.



Tips

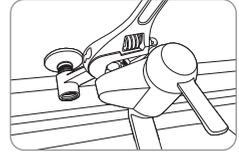
Uses of disposed water

- The disposed water should be used for cleaning the restroom, the house, clothes, or purposes other than drinking.
- Never use the disposed water for drinking or for cooking.

INSTALLATION PRECAUTIONS

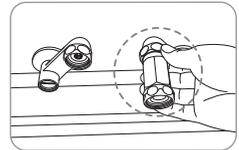
The instruction for the proper installation of the water purifier

1. Close main water supply valve to separate the faucet.



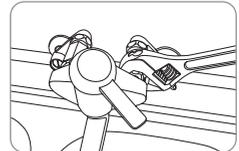
2. Apply the teflon tape on the adaptor and fit it to the pipe.

 Do not turn the water pipe.



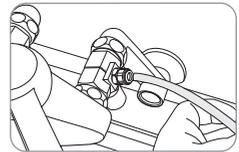
3. Connect the faucet with the adaptor.

 Install the adaptor with connector to the cold water pipe.

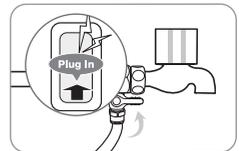


4. Connect 1/4 inch orange tubing with the connector on the adaptor.

 Flush water through each filter at least 5 minutes before Connection.



5. Open the feed valve to supply water to the filtration system.



Please check before use!

⚠ This product is for 220 V - 240 V~, 50 Hz.

Make sure to connect the power plug to a grounded 220 V - 240 V~, 50 Hz outlet.

It requires a power supply to operate.



- **After installing the water purifier**

Please filter the water more than 70 minutes and drain them 2 times or more to use.

- **When indicator lights on the display is turned off**

When the indicator light is off, check if there is a blackout or if the power supply is cut off for other reasons.

- **Regular filter replacement**

Regular filter replacement is crucial for clean drinking water. Using expired filters decreases water purifier performance, so please replace the filters on time.

- **When the product has not been used for a long time**

If you stored water or have not used the water purifier for a long time, drain the water more than once before usage.

- **When planning to not use the product for a long time**

Turn off the tap water valve and unplug the power cord when the product is not in use for a long time.

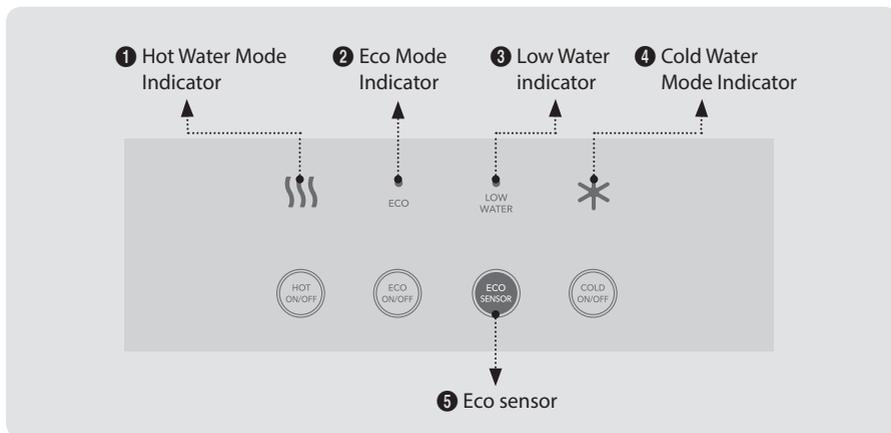


Tips

When you don't use for a long time, turn off the tap water valve and unplug the power cord.

BUTTONS AND INDICATORS

Indication part



1 Hot Water Mode Indicator

The indicator lights up when hot water is selected.



2 Eco Mode Indicator

The indicator lights up when Eco Mode is selected.



3 Low Water indicator

The indicator lights up when the water level in the tank gets low.



4 Cold Water Mode Indicator

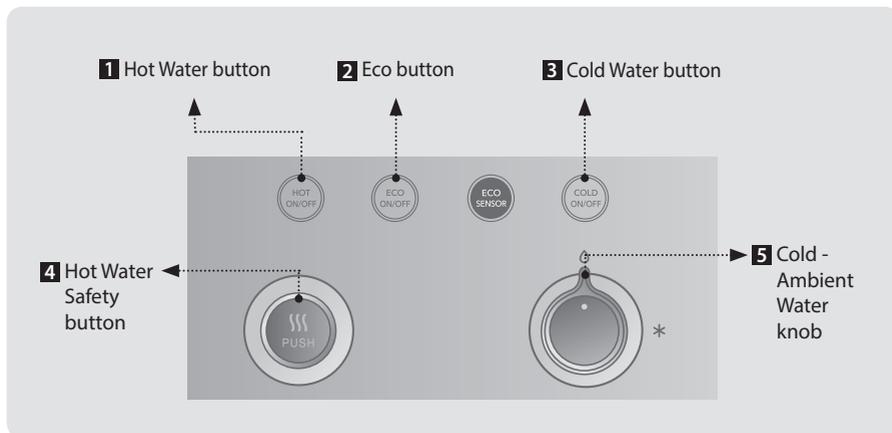
The indicator lights up when cold water is selected.



5 Eco seneor

This sensor detects the light around the purifier to decide whether it is day or night.

Operation part



1 Hot Water button

Use this to select/cancel selection of the hot water function. Hold the button for 2 seconds or more and the indicator lights up.



2 Eco button

Use this to select/cancel selection of Eco Mode. Hold the button for 2 seconds or more and the indicator lights up.



3 Cold Water button

Use this to select/cancel selection of the cold water function. Hold the button for 2 seconds or more and the indicator lights up.



4 Hot Water Safety button

Press once before dispensing water. If the Hot Water Safety button is not pressed, hot water cannot be dispensed even if the Cup-Touch Lever is pushed.



5 Cold - Ambient Water knob

Use this to select cold water or ambient water.

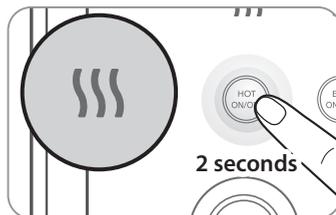
BUTTONS AND INDICATORS

■ To use the Hot Water function

Press the Hot Water button for 2 or more seconds and check that the Hot Water function is illuminated on the display and the Hot Water Temperature Indicator is illuminated.

To turn off the Hot Water function, press the Hot Water button for 2 or more seconds again.

* You can get hot water starting about 30 minutes after you turn on the hot water function.

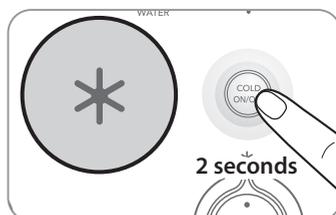


■ To use the Cold Water function

Press the Cold Water button for 2 or more seconds and check that the Cold Water function is illuminated on the display and the Cold Water Temperature Indicator is illuminated.

To turn off the Cold Water function, press the Cold Water button for 2 or more seconds again.

* You can get cold water about 30 minutes after you turn on the cold water function.

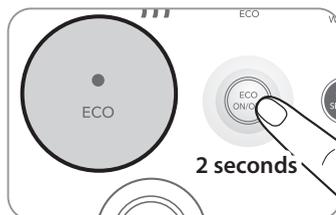


■ To use the Eco function

Hold the Eco button for 2 seconds or more to turn on the Eco function.

The Eco indicator blinks when it detects that it is night.

* If the Eco indicator is lit, the cold water temperature will be kept warmer when the area around the purifier is dark.



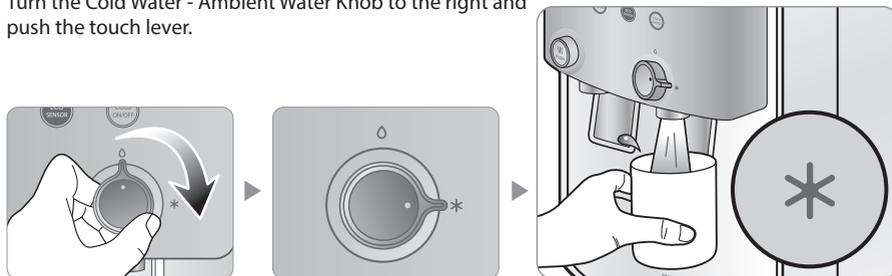
Tips

- If cold water is not released from the water purifier, check that the Cold Water Mode indicator is lit up on the display (see p. 11).
- When the level of ambient water inside the water tank is low, you may not be able to get as much water as usual.
- When there is a power failure or the power cord is reconnected, the machine is reset to its most recent settings.

HOW TO USE

How to get cold water

Press the Cold Water button and check that the Cold Water indicator is lit on the display. Turn the Cold Water - Ambient Water Knob to the right and push the touch lever.

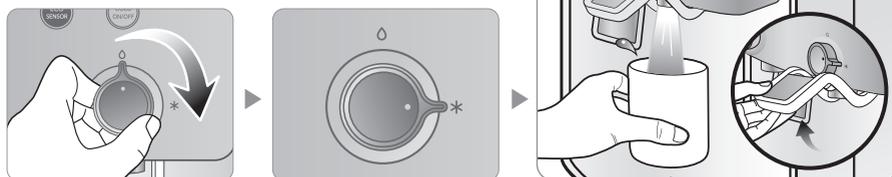


Tips

- If cold water is not dispensed from the water purifier, check that the Cold Water indicator is lit up on the display (see p. 11).

How to continuously extract cold water

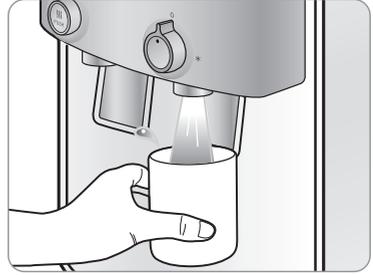
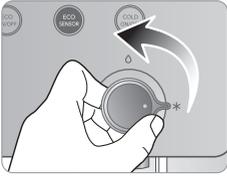
Press the Cold Water button and check that the Cold Water indicator is lit on the display. Turn the Cold Water - Ambient Water Knob to the right and move the Cup-Touch Lever upward to lock the lever in place.



HOW TO USE

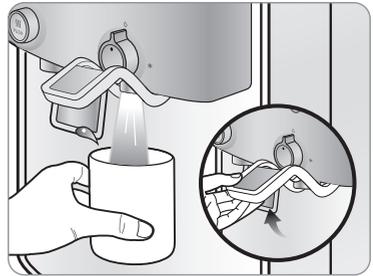
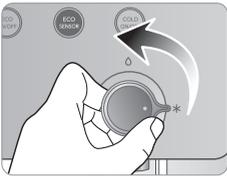
How to get ambient water

Turn the Cold Water - Ambient Water Knob to the left and push the Cup-Touch Lever.



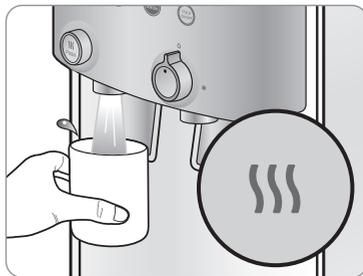
How to continuously extract ambient water

Turn the Cold Water - Ambient Water Knob to the left and move the Cup-Touch Lever upward to lock the lever in place.



How to get hot water

Press the Hot Water Safety button and push the Cup-Touch Lever. Press the Hot Water button and check that the Hot Water indicator is lit. Push the Hot Water Safety button once more.

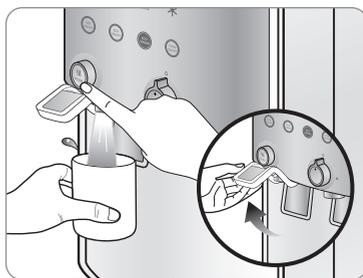


Tips

- If hot water is not dispensed from the water purifier, check that the Hot Water indicator is lit up on the display (see p. 11).
- Beware of burns when using the Hot Water function.

How to continuously extract hot water

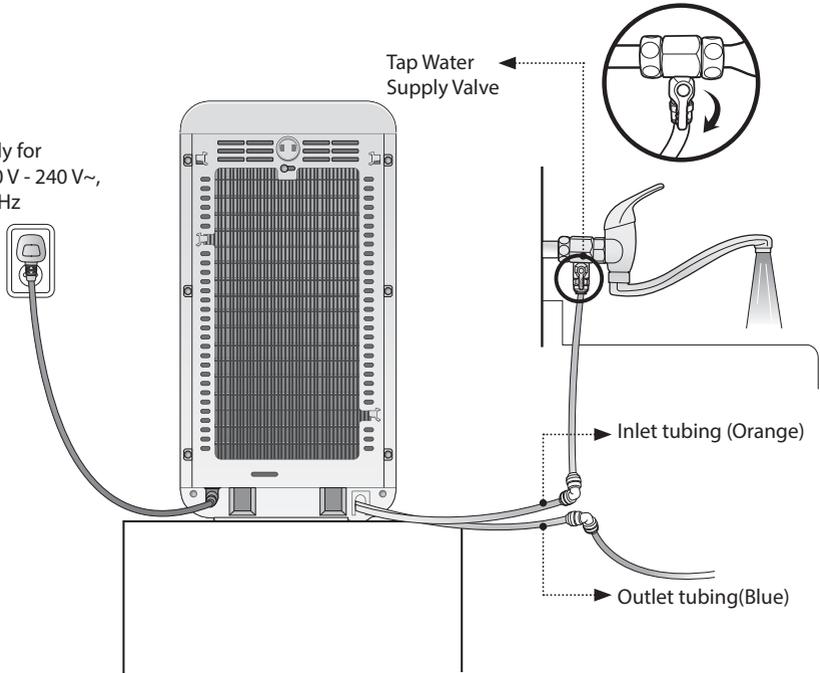
Press the Hot Water Safety button and move the Cup-Touch Lever upward to lock the lever in place. Press the Hot button and check that the Hot Water indicator is lit on the display.



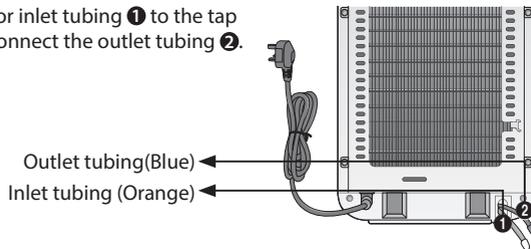
HOW TO INSTALL

Installation Guide

Only for
220 V - 240 V~,
50 Hz



Connect the orange color inlet tubing ① to the tap water supplying pipe. Connect the outlet tubing ②.



Caution!

■ Place for Installing Water Purifier I

Avoid installing the water purifier in an area with uneven surface, extreme humidity, extreme light exposure, extreme dust exposure, and water exposure, etc.

■ Place for Installing Water Purifier II

Keep the radiator grill at the rear of the product at least 10 cm away from the wall and make sure that the installation floor is firm.

■ After Installation

Please empty the water tank filled with filtered water two times after the product installation.

■ Cold Water Tubing

Make sure to connect it to the cold water tubing (If connected to the hot water tubing, the filters can get damaged).

■ Relocation and Installation

When moving between locations, wait at least 30 minutes after installation to connect the power.



Tips

To maintain optimal product performance, consult a Coway Technician for the detailed installation methods.

⚠ Some residual water used during post-manufacturing inspection may be present in the filter.

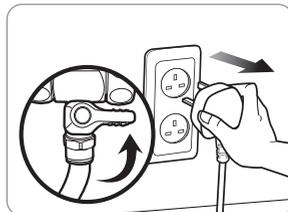
Do not be alarmed as it is not a used product.

⚠ Do not reuse the previously used tap water supply valve and hose when installing the purifier.

HOW TO CLEAN

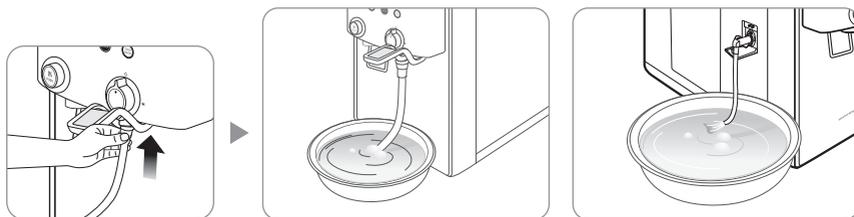
How to Clean Inside Water Tank

1. Hold the cold water/hot water buttons at the front of the machine for 2-3 seconds each to turn it off and unplug the power cord.
Lock the water supply valve.

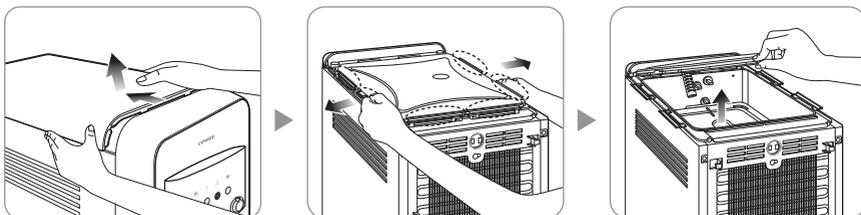


2. Use the outlet tubing and cold/ambient water taps to completely drain all water from inside the purifier.

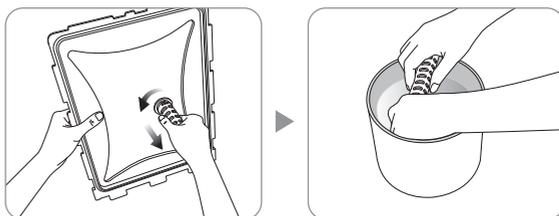
* Drain the cold/ambient water tank from the cold/ambient water tap and the hot water tank from the side drain.



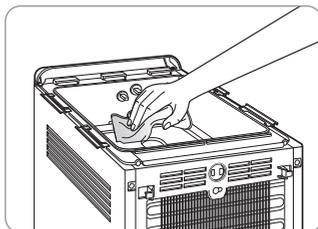
3. Push the upper cover of the product to open. Open the clips (in 6 places) affixing the interior storage tank and then open the interior water tank cover upward.



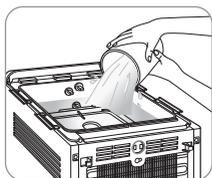
4. Turn the antibacterial filter on the interior water tank cover to detach it and shake it in water taken in advance from the machine to wash.



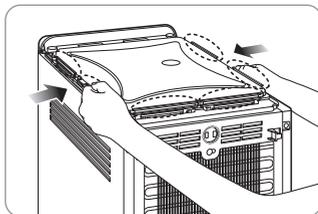
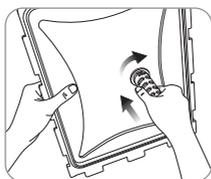
5. Wipe the interior water tank surfaces with a soft cloth.



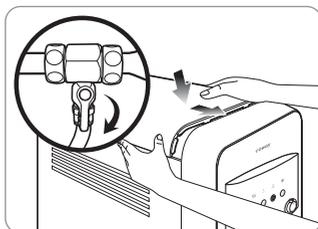
6. Rinse the interior water storage tank clean with water taken in advance from the machine, and then use the outlet tubing to completely drain. Run purified water through the product once and empty, and then use.



7. Turn the antibacterial filter to attach it to the interior water tank cover and then close the interior water tank cover. Fasten the clips (in 6 places) affixing the interior water tank.



8. Close the upper cover and plug in the power cord, then turn on the water supply valve. Check that water comes from the cold/ambient and hot water taps and then press the Hot/Cold Water button on the front of the product to restart it.

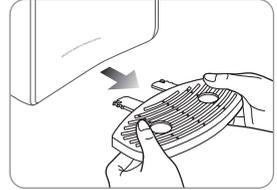


HOW TO CLEAN

How to Clean the Tray

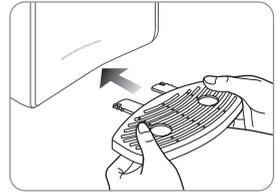
1. How to take out the tray

The front of the tray can be easily separated by lifting it up slightly.



2. How to assemble the tray

Slide the tray into the bottom of the product.



Tips

- ⚠️ Completely close the interior water storage tank cover. Otherwise, insects or dirt may enter.
- ⚠️ Do not use chemicals or detergent when cleaning the interior water storage tank. If chemicals or detergent are not completely washed away, they may be hazardous to your health.
 - Always keep the surrounding environment clean and clean the interior water storage tank about once every two months.

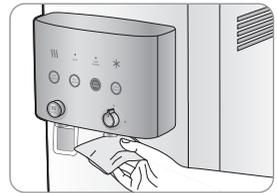
Drugs,
detergent, etc. X



How to Clean the Product Body

Wipe the product with a clean towel

- * For thicker layers of dust, use a wet towel to wipe (Do not use an abrasive).



Tips

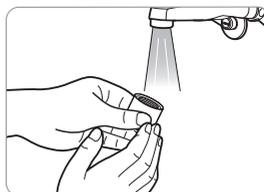
- Do not directly spray water to the product to clean it.
- Do not use thinner, benzene or agent containing abrasives or rough cloths to clean it.

How to Clean the Deco Faucet

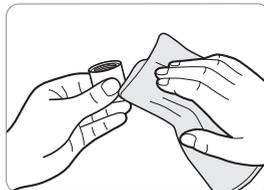
1. Detach the deco faucet by turning it clockwise.



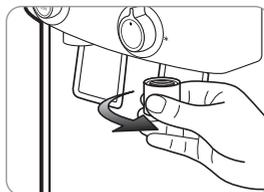
2. Rinse the deco faucet with water.



3. After rinsing, wipe the deco faucet with a soft, dry cloth.



4. Attach the deco faucet back by turning it counterclockwise after cleaning.



Tips

⚠ Never clean using cotton balls.
Bits of cotton or other foreign matter
may remain.

Cup-Touch Lever

Wipe dirty areas of the Cup-Touch Lever with a soft, dry cloth.

* If it is severely contaminated, wipe with a wet cloth.



FILTER REPLACEMENT

■ Filter

Filter is a critical component for a water filtration system. Replacing authorized filters at a specified replacement cycle is important to maintain the water quality, and a proper system operation. Please replace filters at a specified replacement cycle. For replacement filters, please contact Coway authorized dealers and distributors.

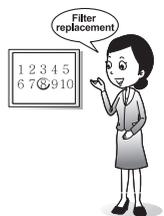


■ Filter replacement cycle

If the filter is not regularly replaced, it may degrade the water quality from the product. The filter change cycle may vary within the range of expected replacement cycle depending on the source water quality.

CHP-264L

Model of Filter	Names of Filter	Replacement Cycle
CNFN8S-PLUS	PLUS NEO-SENSE FILTER	6
CRMFN8S-20	RO MEMBRANE FILTER	24
CIFN8S-PLUS	PLUS INNO SENSE FILTER	18
CAF-03	ANTIBACTERIAL FILTER **	12



* Filter replacement cycle can vary depends on the environment.

■ About filter replacement cycle

The filter replacement cycle described above is not the filter quality warranty period but the expected cycle (life) that the filter shows its original performance.

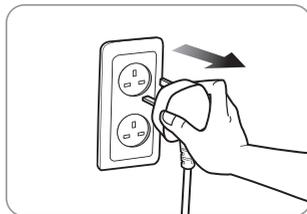
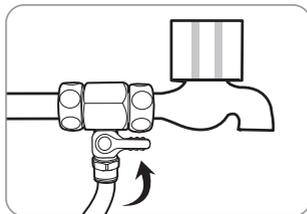
Therefore, the filter replacement cycle may be reduced for the area with the poor water quality or more water consumption.



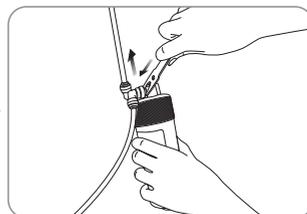
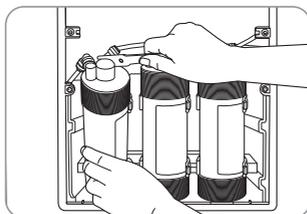
HOW TO REPLACE FILTER

Replace the filter!

1. Close the main water supply valve after unplugging the power cord, and drain the water inside of the water purifier.



2. Separate the fittings connected to the filter, and please replace with a new filter.
(use the correct tool to remove the fittings).



Tips

- ⚠ After changing the filter and connecting the fitting and the hose precisely, check that there is no leakage and drain the first round of purified water after filter change.

3. Insert the lower part of the side cover precisely in its place.



Tips

- ⚠ Use new filters only after washing.
 - Plus Neo-Sense filter: Install after washing with source water for about 1 minute.
 - Membrane (RO) filter: Install the filtered water valve after washing with source water for about 5 minutes.
 - Plus Inno-Sense Filter: Install with no separate flushing.

TROUBLESHOOTING

The water purifier may operate abnormally because the user is unfamiliar with the product or due to some other reasons and not because of a product malfunction. In such a case, problems can be easily solved without the help from the service center by checking the following.

If the problem is not solved after checking the following, please call the service center.

Symptom	Check	Measures to take
Water tastes strange.	• Did you clean the internal water tank?	Clean the internal water tank.
	• You didn't use the water purifier for a long time.	Get rid of the saved water and clean the storage tank.
	• Isn't it about time to change the filter?	Request the filter replacement.
Water is not being dispensed.	• Is the water supply cut or isn't the water supply valve closed?	Open the main water supply valve.
	• Did you miss the filter replacement times?	Request the filter replacement.
The water is flowing slower.	• Isn't it about time to change the filter?	Request the filter replacement.
	• Does the main power connect to the voltage rating that matches it on the rating plate?	Connect the power cord to the voltage rating that matches it on the rating plate.
	• Didn't you close the main water supply valve?	Open the main water supply valve.
	• Didn't the temperature of the main water drop suddenly?	If the water temperature is lowered, the water amount is decreased.
Cold / hot water is not being dispensed.	• Was the cold water mode indicator lightened?	Please press the cold water mode selection button.
	• Didn't you close the main water supply valve?	If it is the low water level to protect the electric motor, the cooling function doesn't operate. Open the main water supply valve.
	• Isn't the back side of the water purifier and the wall too close?	Please keep the distance between the back of the water purifier and the wall to 10 cm or more.
The product stops operating suddenly.	• Is the main water being supplied actively?	Check the main water supply valve.
	• Does the main power connect to the voltage rating that matches it on the rating plate?	Connect the power cord to the voltage rating that matches it on the rating plate.
	• Isn't water overflowing or leaking?	Request A/S.

SPECIFICATION

Product		Coway Water Purifier
Model		CHP-264L
Filtration Method		Reverse osmosis
Power Supply		220 V - 240 V~, 50 Hz
Water tank capacity	Ambient water	2.5 L
	Cold water	2.3 L
	Hot water	1.0 L
	Total	5.8 L
Dimension		260 mm (W) x 505 mm (D) x 500 mm (H)
Working Temperature		5 °C - 35 °C
Production Rate		76 L/d (25 °C, 0.14 Mpa)
Working Pressure		137 kPa – 827 kPa
Net Weight		18 Kg

- The water amount can vary according to the water pressure and the water temperature.
- The water tank capacity is based on the size and can be different from the extraction capacity.
- Without any prior notice, all or parts of the product are subject to change for the purpose of improving the performance of the product.
- Refer to Performance data sheet for individual contaminants, reduction performance and general operating information.

KOREA

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USA

Add : Coway USA, Inc.
4221 Wilshire Blvd. #210, Los Angeles, CA 90010
Call center : 213-386-3033

THAILAND

Add : Coway (Thailand) Co., Ltd.
75/104-106 Ocean Tower 2 38th Fl, Soi Sukhumvit
19 (Wattana), Sukhumvit Road, Klongtoey Nua,
Wattana, Bangkok 10110
Call center : 02-261-0209

MALAYSIA

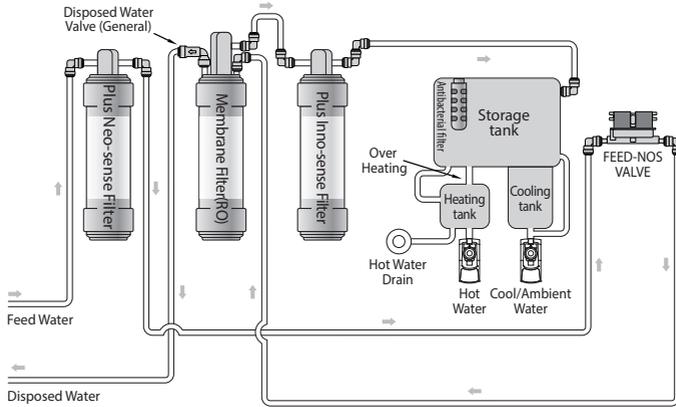
Add: Coway (Malaysia) Sdn. Bhd.
Level 20, Ilham Tower, No. 8, Jalan Binjai, 50450 Kuala
Lumpur.
Call center : 1-800-888-111

INDONESIA

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Kavelling 71, Kel. Senayan, Kec. Kebayoran Baru,
Kota Adm. Jakarta Selatan, Prov. DKI Jakarta
Call center : 021-5086-0416

WATER FLOW DIAGRAM

CHP-264L



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